

Setting Up External Transfers on Desktop or Mobile

External account transfers from another financial institution can be initiated in Digital Banking on your Desktop and the Wheelhouse Mobile Banking App. Here's how to get started:



Mobile

Download our app by scanning the QR Code and login. Go to the Transfer Menu and tap on the Add Account card. You will need the **routing number** and **savings or checking account number** from the other financial institution to complete the process.

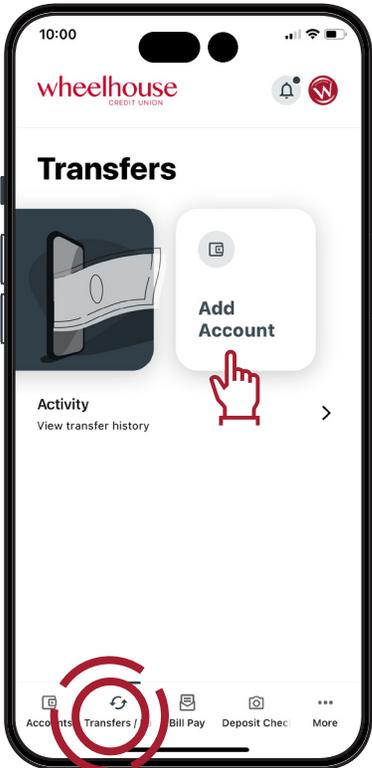


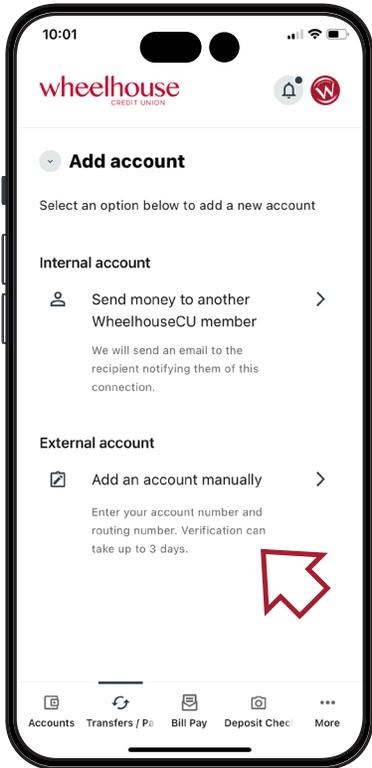
Desktop

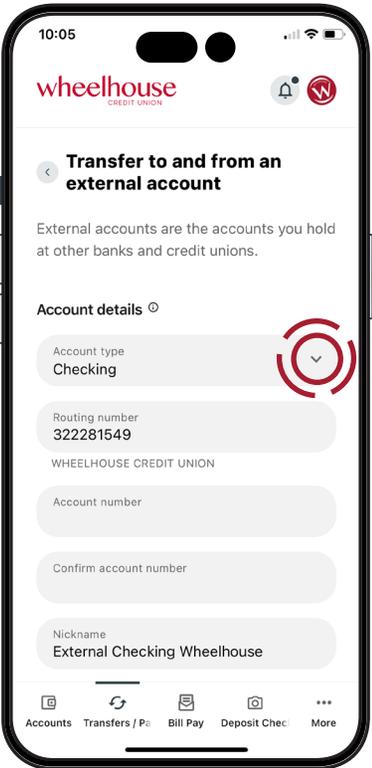
Go to **WheelhouseCU.com** and click on the **LOGIN** button. From the navigation menu, click **Transfer & Pay**. Go to **More Actions** and click on the **Add Account** card. You will need the **routing number** and **savings or checking account** number from the other financial institution to complete the process.

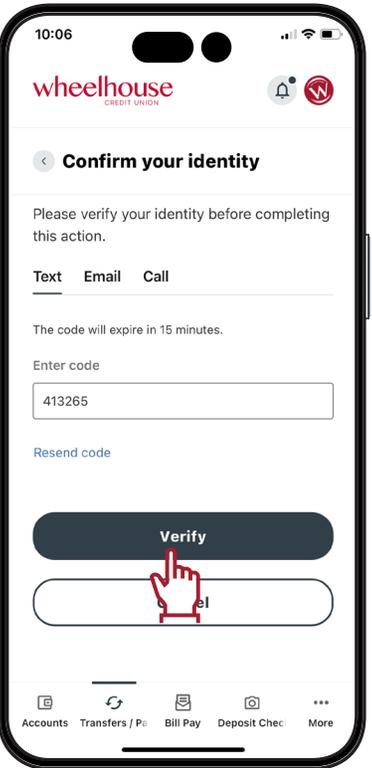
Steps on Mobile

- From **Transfers** menu, tap **Add Account**


- Select **External account**


- Choose Account type and fill in details


- Confirm your identity with one-time passcode





Scan the QR Code to download our Mobile App



©2023 Wheelhouse Credit Union Federally insured by NCUA

Need further assistance?

Call 619-297-4835

Visit WheelhouseCU.com/Branches



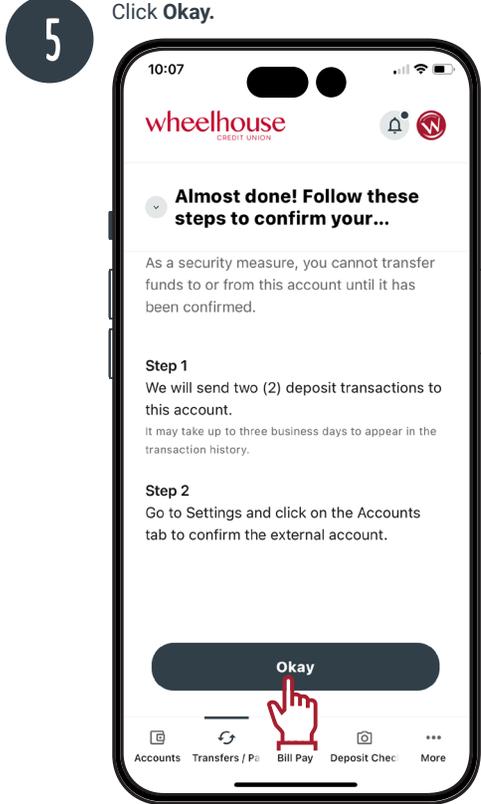
***Trial Deposits** - As a security measure, we will send two (2) trial deposit transactions to the external account. It could take up to three (3) business days for the trial deposit transactions to appear in your external account history. You will not be able to schedule transfers to/from your external account until the process is completed.

Transfer Limits - \$7,500 daily | \$20,000 monthly.

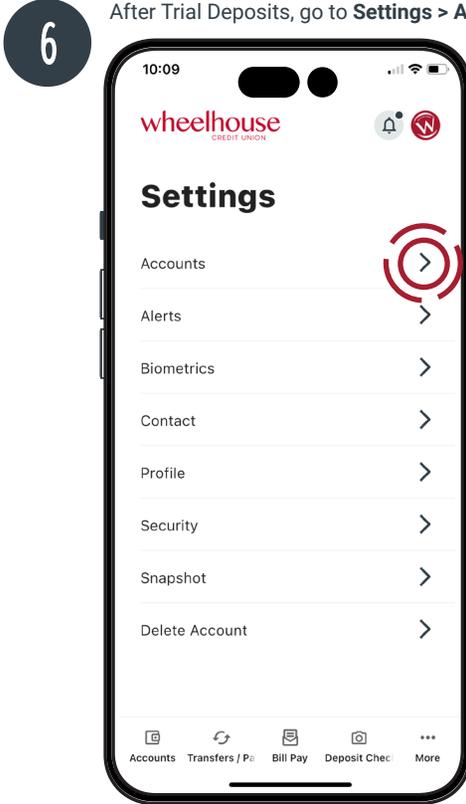
Setting Up External Transfers continued

Steps on Mobile

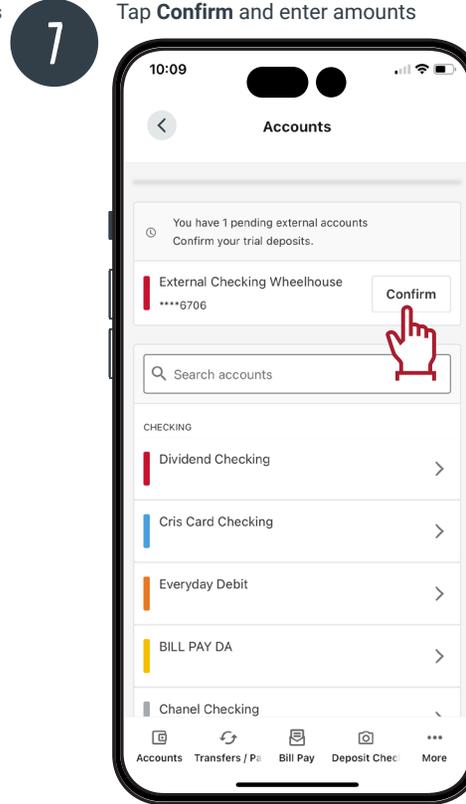
We will send you **Trial Deposits***. Click **Okay**.



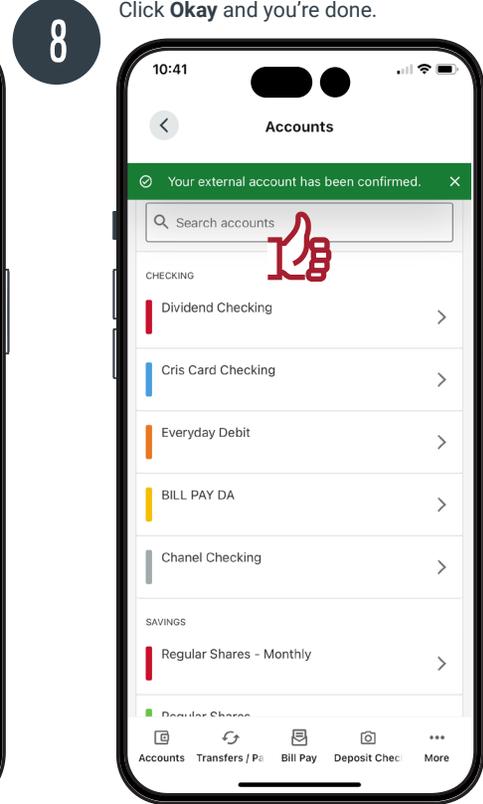
After Trial Deposits, go to **Settings > Accounts**



Tap **Confirm** and enter amounts

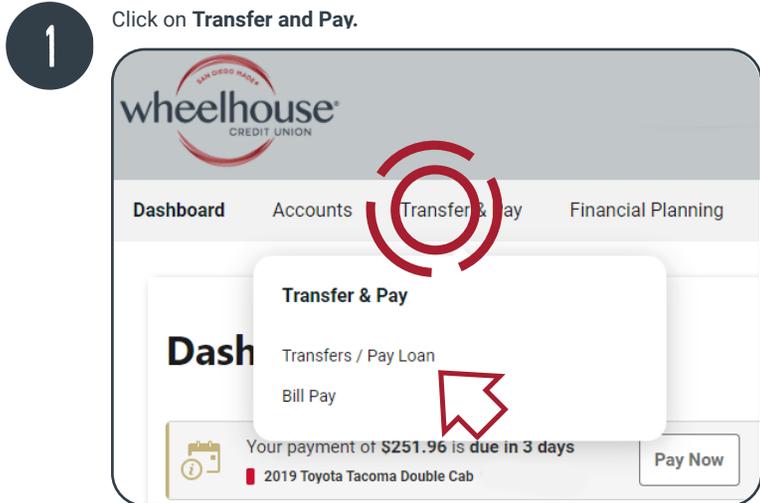


Click **Okay** and you're done.

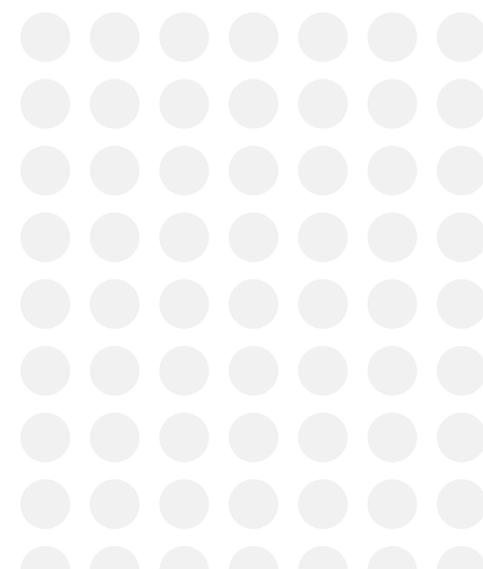
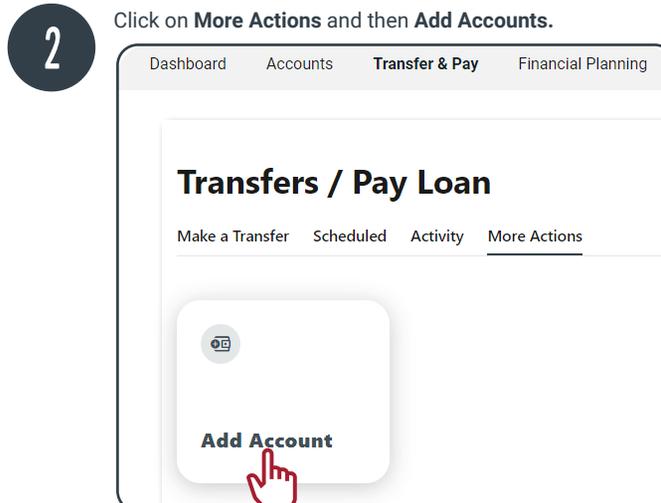


Steps on Desktop

1 Click on **Transfer and Pay**.



2 Click on **More Actions** and then **Add Accounts**.



Setting Up External Transfers

Steps on Desktop continued

3 Select **Add an account manually**.

Add account

Select an option below to add a new account

Internal account

- Send money to another WheelhouseCU member

External account

- Add an account manually

4 Select **Account Type** and fill in details.

Transfer to and from an external account

External accounts are the accounts you hold at other banks and credit unions.

Account details

- Account type: Checking
- Routing Number: 322281549
- Account Number: WHEELHOUSE CREDIT UNION
- Confirm Account Number
- Nickname: External Checking

Continue

5 Confirm your identity with the one-time passcode and tap **Verify**.

Confirm your identity

Please verify your identity before completing this action.

Text: 931381

Verify

6 Click **Confirm** on the Dashboard.

Dashboard

You have 1 pending external account

Confirm

Settings

Tools & Settings

7 Click **Confirm** and enter amounts of Trial Deposits

ACH Accounts

- External Checking

Confirm

8 Enter the Trial Deposits in the order they appear on the transaction history. Click **Confirm** and you're done!

Confirm Trial Deposits

As a security measure, we sent two transactions of different amounts to account #****6706 at WHEELHOUSE CREDIT UNION. It may take up to three business days for those transactions to appear in your account.

We ask you to confirm the transaction amounts to ensure you're the owner of this WHEELHOUSE CREDIT UNION account.

First Deposit: 0.00

Second Deposit: 0.00

Confirm

9 The External Account is ready under the Transfer and Pay menu.

Transfers / Pay Loan

Make a Transfer | Scheduled | Activity | More Actions

Accounts

- From Account: Everyday ... \$123.00
- To Account: 2019 Toy... \$25,948.00
- Visa Rewards: \$5,929.54
- HELOC 10/20 Yr I/O: \$31,300.00
- EXTERNAL ACCT**: *****3538